

# Cardiff Airport update

## January 2020

# Our values, vision and purpose

We have a set of shared values to help us achieve our business priorities:



## Our vision:

“ To be a pioneering Airport business, making Wales proud. ”

## Our purpose:

“ To continue to transform our business through operational excellence, with our team and customers at the heart of all we do. ”

# Cardiff Airport – a strategic national asset

Continue to work with key stakeholders to develop regional and national plans to improve access



Sustains 

2,400

aviation related jobs across South Wales

Unveiled our Masterplan, our vision up to 2040  
#CWL2040



Operating the St Athan airfield from April 1st 2019

No Cardiff Airport employees paid less than the Real Living Wage from April 1st 2019



Over



30%



passengers are visitors to Wales

Direct, positive impact on the economy with an annual GVA of

£246m



We posted our first positive EBITDA\* in

8 years



\*(earnings before interest, depreciation and amortisation)

Over 500 school children enjoyed our Education Programme



# Our customers are at the heart of all we do

We delivered:



Improved security search area

Additional seating in the Departure Lounge



Costa Coffee in the Departure Lounge

Larger WHSmith including 'Well' pharmacy



51°

Executive Lounge

Upgraded air bridges



Costa Coffee in the Arrivals Hall

New

Meet & Greet car parking



New car hire centre



New baggage belt system

New E-gates within Immigration Hall



Coming soon:

Customer transit facilities



# Increasing passenger numbers



Over

1.670 million

passengers used Cardiff Airport in the past 12 months

A growth of

7%



on the previous year

8%

growth in 2018



=

1.58 million

passengers



on top of 9% in 2017  
and 16% in 2016



60%

growth since the change to Welsh Government ownership in 2013

# A choice in routes

Over **50** direct routes

Over **900** connecting destinations

 **Connections to anywhere in the world**

 **Our airlines include: KLM, Qatar Airways, TUI, Vueling and Flybe**

 **Qatar Airways Dreamliner service launched**

**WITH 22** seats in business class 

**160** destinations including:

**31,000** total aircraft movements in 2018 

**Launched our cargo operations** 





 **China**  **India**  **Japan**

 **The busiest summer and Christmas getaway in a decade** 

 **Australia**  **New Zealand**  
**Linking Wales in under 1 day!**

## New summer 2019

**TUI**  announced **100,000** extra seats 

 **Ryanair announced**  
 **Malta**  **Barcelona**  **Malaga**

**The only direct route to the Middle East from Wales and South West England**

**PLUS**   
• Naples • Dubrovnik •  
• Hurghada •

**Celebrated 30 years of KLM at Cardiff Airport** 

 **Vueling reached the 1 MILLION passenger milestone**

# Environmental flight path

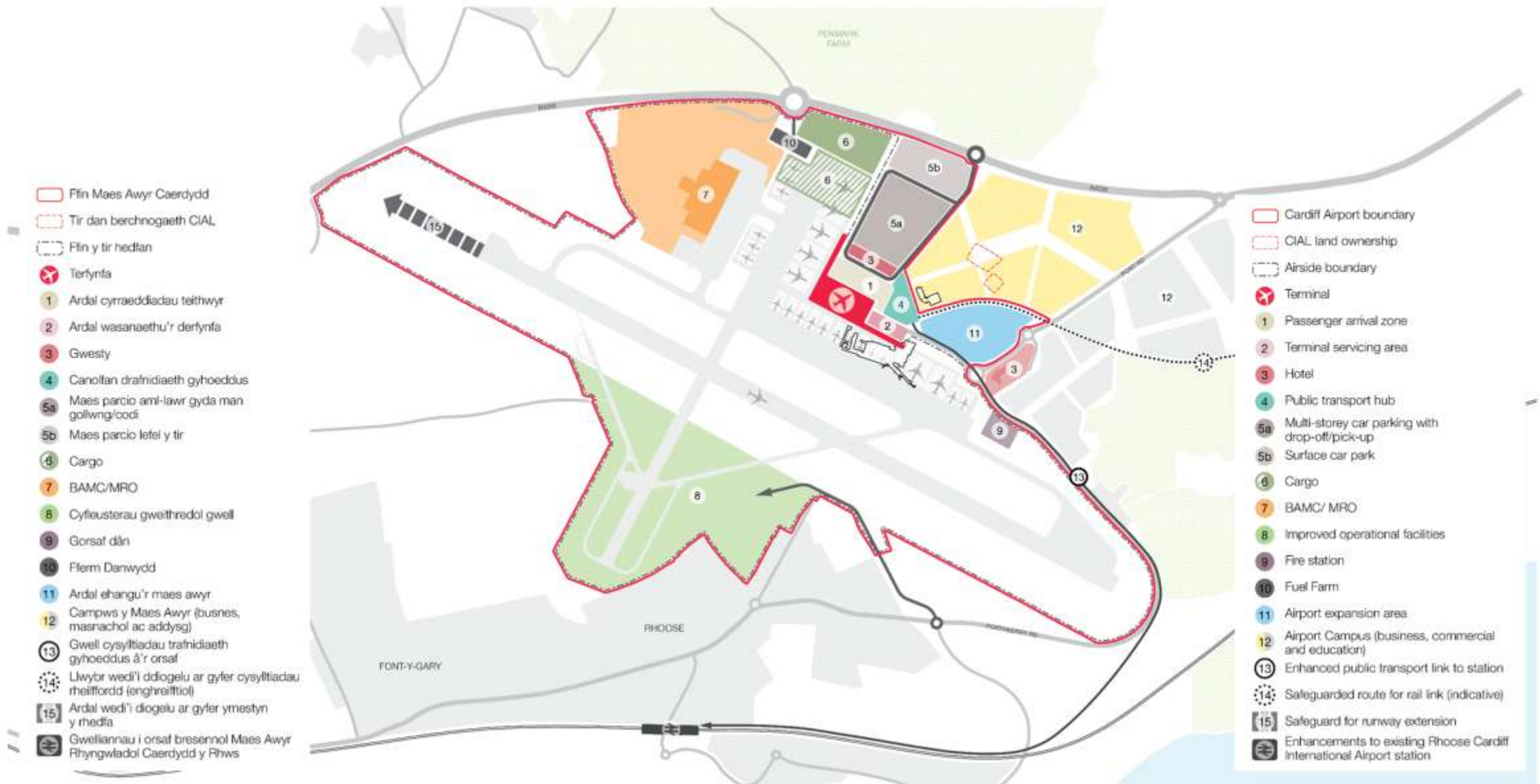
Our journey to become a carbon neutral airport



## What we've achieved



# Our Masterplan 2040







# The future

We are focussed on delivering a successful and sustainable Airport business, which will be achieved in the following ways:

- Creating contagious confidence
- Enabling choice
- Winning new business and increasing capacity
- Filling our existing flights
- Diversifying our business
- Attracting and supporting inward investment and tourism to Wales
- Working with stakeholders to develop regional and national access plans
- Air Passenger Duty (APD)
- Deliver on Carbon Reduction Objectives
- Delivering the Airport Masterplan.

We want to ensure Cardiff is **the** Airport of choice for people travelling to and from Wales.

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